

7<sup>th</sup> May 2020

**Parents and Carers  
of TQEA students**

Dear Parents and Carers

**Cancelled school trips due to Covid-19**

Following updated Government advice, we are very sorry to confirm to you that the rest of our planned trips, for this academic year 2019-20, will no longer be going ahead.

We have been in constant communication with our insurance brokers for a while now and continue to pursue matters as the situation evolves throughout the Coronavirus lockdown period and beyond.

We are in the process of trying to recover any losses you have suffered as a result of this from both our travel operators and insurance policy but, as you will appreciate, claims of this nature have increased exponentially and this will now take some time for us to resolve. We will make every possible effort to speed up matters with operators and insurers to ensure each trip is dealt with in as timely a manner as it can be for you.

We will continue to keep you abreast of any information filtering down and sincerely apologise for any inconvenience and disappointment to your family during this challenging time.

Yours sincerely



Mr Neil Harding  
Principal  
The Queen Elizabeth Academy